



Attention: MFR Agencies

From: Max Davis, MFR Services Manager

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Topic: Coronavirus

The Medical Communications Centre (MCC) will be screening incoming 911 calls using International Academy of Emergency Dispatch (IAED) standards. The screening will consist of specific questions of persons presenting with flu-like symptoms. These additional questions will include asking for travel history to Hubei Region, China in the past 14 days, and/or association with anyone who has travelled to China in the last 14 days, and presence of a fever/high temperatures.

If MCC feels that patient could potential have the coronavirus, then the MFR agencies will not be notified for the medical call. However, it is important to MFR agencies understand that the MCC screening process is not guaranteed to identify all patients infected by the Coronavirus. Therefore, responders providing patient care should always have Personal Protective Equipment (PPE) on hand to use when a patient presents with signs and symptoms of coronavirus infection. Proper PPE includes mask, eye protection and gloves with patients presenting with symptoms commonly found with infectious diseases such as fever, coughing, diarrhea, and muscle fatigue.

Please monitor your email for further advisories as the situation is changing daily.

Additional information on the Coronavirus can be found on the Department of Health & Wellness website <https://novascotia.ca/coronavirus/>

If you have questions or comments, please contact: MFRservices@emci.ca