



## Advisory

**Date:** March 23, 2020

**To:** To all Emergency Health Services Medical First Response Agencies;

**SUBJECT:** MFR Advisory (COVID-19): All MFR agencies to move to Level 5 response model.

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As the incidence of COVID-19 continue to rise across Canada, it has become increasingly complex to determine the optimal infection prevention and control requirements for Medical First Response (MFR) agencies. Your safety is our number one priority, which is why Emergency Health Services (EHS) has made the decision to move all MFR agencies to a modified Level 5 response model.

As a Level 5 agency, you will only respond to:

- Motor vehicle collisions (MVCs)
- Difficult extrication

Please note, this new response model means that you will not be going to any medical calls except MVCs or unless paramedics request the MFR agencies for a problematic extrication. MFRs will not be requested to assist on a medical call for any patient screened in as a possible, presumed and/or confirmed COVID-19 patient.

This provincial approach is being put in place to protect the MFR community and the citizens of Nova Scotia.

EHS is actively monitoring the spread of the coronavirus, and we will return to regular operation once it is determined to be safe for you to respond to medical calls again. We will be in contact with any updates.

During this time of response to COVID-19, Greg Down, at [Gregory.Down@emci.ca](mailto:Gregory.Down@emci.ca) and I, [Max.Davis@emci.ca](mailto:Max.Davis@emci.ca) are available to answer your questions.

Thank you for your understanding and dedication to helping Nova Scotians.

Max Davis

EHS MFR Manager

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EHS Provincial Medical Director