



MEMORANDUM

To: EHS Registered Medical First Response Agencies
EHS MFR Approved Facilitators and Liaisons

CC: Fire Service Association of Nova Scotia
MFR Strategic Advisory Committee and Logistics Committee Members

From: Kathleen McNally – Senior Manager, EHS MFR Services

Date: 2010 April 20th

As many of you may know, I have accepted a new position within EHS Ambulance Management Operations as Senior Manager responsible for Performance Excellence. This is a new and exciting personal challenge for me, as I will be primarily responsible for performance indicators within the EHS ground, air and Medical Communications Centre components of our organization, as well as managing lease renewals and new facilities.

While I am excited about this new career opportunity before me, I want to acknowledge and thank the many individuals and agencies that have been of great importance to me since my involvement in the EHS MFR Program, which started in September of 2004. You all have been a great inspiration to me in a variety of forms which I hope to identify.

To our many paramedics that volunteered their time to facilitate, coordinate or help with the MFR refresher training sessions: your inspiration and dedication does not go unnoticed. As a paramedic, you are always an inspiration to others. The many hours you spend on your own re-registration process every two years, the time you volunteer and devote to helping others to learn or improve their MFR skills, along with your knowledge, experience and dedication to the patients you treat and the patients' families you communicate with, are attributes that many others can never comprehend or hope to successfully achieve. I truly thank you for your dedication and support, and for the wisdom you have shared with me over the years.

Next, to our EHS Registered MFR Agencies: I have truly appreciated learning so much from you about the medical first response capabilities within your communities. Many communities throughout Nova Scotia are so unique and different, but at the same time so much remains the same. Communities may be unique in their environment or culture, but Medical First Responders possess the same or similar dedication in providing personal care and treatment in a compassionate and professional method to their patients. I want to truly commend you on the medical first response skills you have learned and the leadership, dedication and devotion you have extended in medical first response to the communities that you serve.

To the MFR Strategic and Logistics Committees, I would like to acknowledge your guidance and support during my time as EHS MFR Services Senior Manager. You remain the leaders and advocates of the EHS MFR Program and I wish you the best as this important provincial program further develops in our future of the out-of-hospital care for the patients that we extend care to.

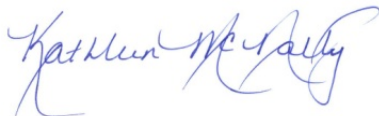
I also wish to acknowledge and show my divine appreciation for the individuals that have further assisted in the success of the EHS MFR Program since 2004. My immediate reports (past and present): Arnold Rovers, George McLellan, Tim Coolen, Roger Mombourquette and Robert (Bob) Brown, and Paula Poirier; Directors of EHS Provincial Programs: Paula Poirier (past) and Derek LeBlanc (current); EHS Provincial Medical Directors: Dr. Ed Cain (past) and Dr. Andrew Travers (current); my previous staff: Rob Boudreau, MFR Program Development Paramedic, and Viki Stevenson, Administrative Assistant; present staff: Neil Mooy, MFR Program Development Paramedic, Barb Eld, MFR Registrar and Chantelle White-Evans, Administrative Assistant. I sincerely appreciate having the support and guidance of such a great team. We have endured several successful initiatives and projects which have further enhanced the EHS MFR Program.

I truly and sincerely thank each of you for making me a better person to believe in and live within the vision and mission statement for the future of the EHS MFR Program.

An interim plan for the oversight of the Medical First Response Program is currently being developed. Bob Brown, Director of System Support, will communicate this plan to all of you in the very near future.

I wish each of you the very best always.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kathleen McElroy". The signature is fluid and cursive, with a large initial 'K' and 'M'.