



Ambulance Operations Management

September 9, 2009

**To All Registered EHS Paramedics and Medical First Responders**

**Re: Insurance coverage in the course of your duties**

Dear EHS Registered Paramedics & Medical First Responders,

There has been an increasing amount of event coverage being provided by our Registered Paramedics and Registered Medical First Responders. This has raised questions and concerns regarding the insurance coverage such as error and omissions (malpractice) you may or may not have when performing duties not outlined in the EHS insurance plan.

On July 14<sup>th</sup>, 2009 we met with our insurance carrier to better understand your coverage. It was stated that paramedics and medical first responders are covered while performing their skills and duties at the knowledge of EHS Field Operations and at the request of EHS Medical Communications Centre. In the event you happen to come upon an accident, medical injury or emergency, you are covered by the volunteer act as well as some coverage within the insurance plan, however, it mainly applies to the administration of basic first aid as outlined in a letter from our Provincial Medical Director, Dr. Andrew Travers on November 14, 2007.

Paramedics (in or out of uniform) and EHS registered Medical First Responders engaging in high risk events (for example, race track coverage) without the direction of EHS Field Operations, do so without any insurance coverage and protection.

We support and truly appreciate Paramedics and Medical First Responders who get involved with local charity events in the communities you serve. To confirm that the event you have been asked to cover falls within our system insurance coverage, an event outline should be submitted in writing (i.e. by email or letter) for review by our Medical and Operations Directors. (Paramedics submit to their respective Regional Manager; Registered Medical First Responders submit to EHS MFR Services.) Please allow five (5) business days for review of the event, after which a letter or email advising approval or denial will be issued.

Yours truly,

A handwritten signature in black ink, appearing to read 'Robert (Bobby) Brown', with a long, sweeping underline.

Robert (Bobby) Brown  
Director Field Operations



Suite 200, 239 Brownlow Avenue, Dartmouth, Nova Scotia B3B 2B2  
Tel (902) 424-2690 Fax (902) 424-1781  
[www.gov.ns.ca/health/ehs](http://www.gov.ns.ca/health/ehs)

November 14, 2007

**To:** EHS Medical First Responders

**Fr:** Andrew Travers  
Provincial Medical Director, EHS

**Re: Registered EHS Paramedics Working as Medical First Responders**

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Please accept this letter in regards to EHS registered paramedics volunteering as Medical First Responders. We have had lengthy discussions with multiple stakeholders over the past few months.

It is EHS' position that CCP, ACP, ICP, and/or PCP paramedics who are registered with EHS, when they are working/volunteering with an MFR agency must practice within the scope of a Medical First Responder. Consequently, all paramedics who work/volunteer with MFR Agencies will be issued an additional MFR tag for use.

In the event a formal EHS response unit arrives to render care to the patient, and the attending EHS paramedic crew requests care to be provided by the MFR/paramedic, then that individual may practice within their domain of EHS registered scope of practice.

On behalf of EHS we are looking forward to working with you, and would be keen to continue this collaboration with you. If there are any questions in the interim please feel free to contact me anytime.

With best regards,

A handwritten signature in black ink that reads 'Andrew H. Travers'.

Andrew Travers MD MSc FRCPC  
Provincial Medical Director  
**EHS**