



Ambulance Operations Management

September 9, 2009

**To All Registered EHS Paramedics and Medical First Responders**

**Re: Insurance coverage in the course of your duties**

Dear EHS Registered Paramedics & Medical First Responders,

There has been an increasing amount of event coverage being provided by our Registered Paramedics and Registered Medical First Responders. This has raised questions and concerns regarding the insurance coverage such as error and omissions (malpractice) you may or may not have when performing duties not outlined in the EHS insurance plan.

On July 14<sup>th</sup>, 2009 we met with our insurance carrier to better understand your coverage. It was stated that paramedics and medical first responders are covered while performing their skills and duties at the knowledge of EHS Field Operations and at the request of EHS Medical Communications Centre. In the event you happen to come upon an accident, medical injury or emergency, you are covered by the volunteer act as well as some coverage within the insurance plan, however, it mainly applies to the administration of basic first aid as outlined in a letter from our Provincial Medical Director, Dr. Andrew Travers on November 14, 2007.

Paramedics (in or out of uniform) and EHS registered Medical First Responders engaging in high risk events (for example, race track coverage) without the direction of EHS Field Operations, do so without any insurance coverage and protection.

We support and truly appreciate Paramedics and Medical First Responders who get involved with local charity events in the communities you serve. To confirm that the event you have been asked to cover falls within our system insurance coverage, an event outline should be submitted in writing (i.e. by email or letter) for review by our Medical and Operations Directors. (Paramedics submit to their respective Regional Manager; Registered Medical First Responders submit to EHS MFR Services.) Please allow five (5) business days for review of the event, after which a letter or email advising approval or denial will be issued.

Yours truly,

*Original signed by*

Robert (Bobby) Brown  
Director Field Operations

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